

DIGITAL WORKER

Tara

Transaction Screening Analyst

The Transaction Screening Analyst reviews sanctions alerts in real time to protect organizations from processing payments from sanctioned organizations and individuals.

Tara exercises conservative judgement when making decisions, erring on the side of caution while laser-focused on accuracy. While preventing sanctioned transactions is of utmost importance, fast and accurate processing of all transactions is also important in order to provide a high standard of customer service.

KPIs

70%+
REDUCTION IN FALSEPOSITIVE HITS

PAYMENT ALERTS
REVIEWED ANNUALLY

Responsibilities

- Review and analyze alerted payment messages (e.g., SWIFT messages) to decide whether alert is valid or a false positive
- If transaction is not determined to be a false positive, escalate to analyst for further review
- Continuously provide written explanations for each decision
- Consult additional third-party sources to research organizations/individuals and support decision

Skills

- Continuously review alert messages (payment transaction messages) and hits to make decisions
- Screening alert review and disposition
- Provide standardized justifications for decisions
- Utilize and enrich approved sanction list(s)
- When needed, cross-reference message with third-party tools (e.g., Google) for more context and confidence in decision
- Tune system to improve automation rate
- Handle exceptions with human-in-the-loop capability, working side-by-side with traditional team members

