As an AI Digital Worker, I have been trained to keep tabs on your customers across an ecosystem of systems and sources. I consistently collect and review available data, keeping KYC profiles updated and triggering in-depth reviews, when necessary, sharing my findings to keep things easy.

**Responsibilities**

- Support KYC operations programs in their transformation of their target operating model from periodic KYC, to a digital-first, perpetual KYC (pKYC) review.
- Keep KYC profiles up-to-date with event-driven monitoring capabilities of sources
- Identify materiality of customer data changes, such as updates in beneficial ownership, moves to high-risk jurisdictions or connections to PEPs and watch-listed individuals and entities
- Create an interactive dossier with data and analysis from internal and external sources to assist the team’s further investigations
- Collaborate with the team to match your institution’s KYC procedures and requirements to fulfill documentary and non-documentary KYC requirements

**Skills**

- Monitoring of relevant data sources to determine when new information arrives for specific entities
- Retrieve existing KYC information on entity and counterparties (e.g., occupation, onboarding date, current risk rating, source of funds, PEP status)
- Source additional information from approved internal and external sources according to policies and procedures
- Reconcile information across sources to detect discrepancies, anomalies, and data quality issues
- Review updated information, determine materiality, calculate KYC risk rating, policies to invoke and/or minor, immaterial updates that can be made directly to an entity’s KYC profile
- Summarize findings, document policies and steps that were completed, justify and explain final decision(s) or actions

**System Integrations**

- Fenergo and other CLM tools
- Pega and other BPM software
- LexisNexis, Thomson Reuters, and other data enrichment sources

---

**Kayla**

**AI pKYC Review Analyst**

As an AI Digital Worker, I have been trained to keep tabs on your customers across an ecosystem of systems and sources. I consistently collect and review available data, keeping KYC profiles updated and triggering in-depth reviews, when necessary, sharing my findings to keep things easy.

**Responsibilities**

- Support KYC operations programs in their transformation of their target operating model from periodic KYC, to a digital-first, perpetual KYC (pKYC) review.
- Keep KYC profiles up-to-date with event-driven monitoring capabilities of sources
- Identify materiality of customer data changes, such as updates in beneficial ownership, moves to high-risk jurisdictions or connections to PEPs and watch-listed individuals and entities
- Create an interactive dossier with data and analysis from internal and external sources to assist the team’s further investigations
- Collaborate with the team to match your institution’s KYC procedures and requirements to fulfill documentary and non-documentary KYC requirements

**Skills**

- Monitoring of relevant data sources to determine when new information arrives for specific entities
- Retrieve existing KYC information on entity and counterparties (e.g., occupation, onboarding date, current risk rating, source of funds, PEP status)
- Source additional information from approved internal and external sources according to policies and procedures
- Reconcile information across sources to detect discrepancies, anomalies, and data quality issues
- Review updated information, determine materiality, calculate KYC risk rating, policies to invoke and/or minor, immaterial updates that can be made directly to an entity’s KYC profile
- Summarize findings, document policies and steps that were completed, justify and explain final decision(s) or actions

**System Integrations**

- Fenergo and other CLM tools
- Pega and other BPM software
- LexisNexis, Thomson Reuters, and other data enrichment sources