

The Toll of The Great Resignation

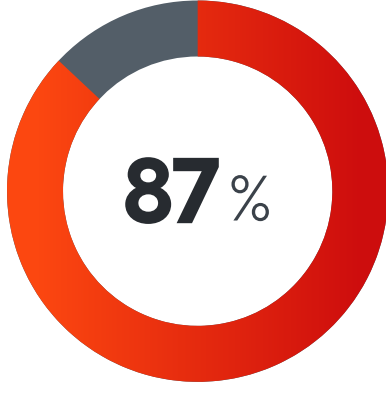
It isn't hyperbole, and it's hurting BFSI organizations like yours.



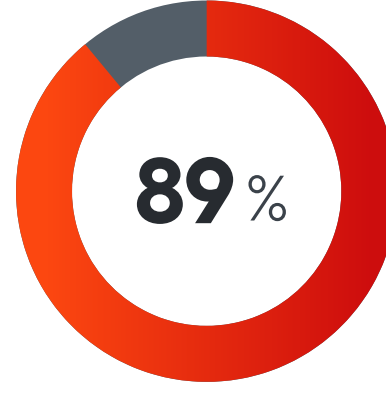
According to new research from WorkFusion and Enterprise Strategy Group (ESG)*, technology and business enterprise executives working in BFSI say:

Challenges

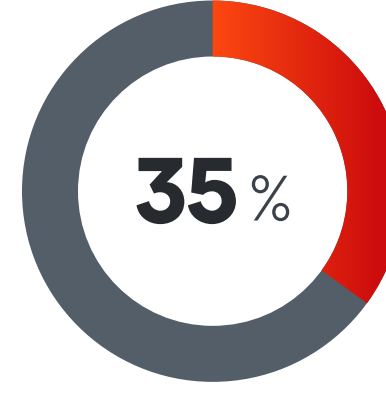
The talent crunch is reality, and it's not going away



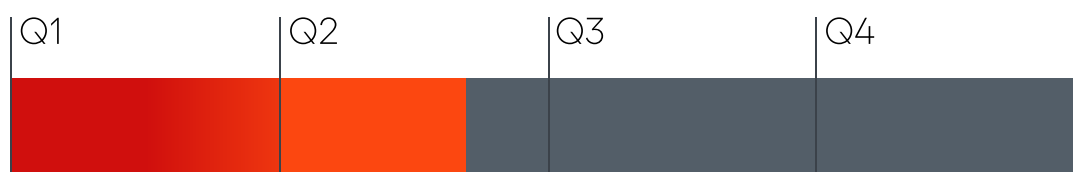
It's harder to keep talent



It's harder to find talent

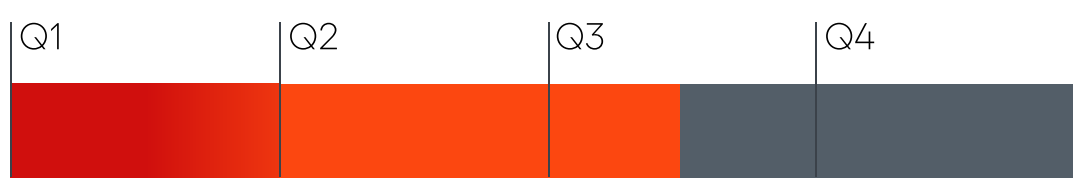


Increase in voluntary departures



Time lapse from search to full value for entry-level employee

5.1
months



Time lapse from search to full value for experienced employee

7.5
months

Costs

Staffing gaps directly impact operations



Are understaffed and/or feel a need to increase productivity



Feel able to achieve SLAs and business goals



Consequences

More stress for employees and eroded competitive edge



Negative impact to customer service response times



Increased employee/team stress



Decrease in operational productivity



Increased workloads



Slowed or delayed business growth

If you can relate to these findings, learn how easy it is to hire and onboard AI-enabled Digital Workers.

Watch our on-demand webinar, **“Navigating the Great Resignation with Digital Workers”** to see how the right automation can help close staffing gaps and improve the customer experience. Visit workfusion.com to learn more.